

"Supporting inter-sectoral collaboration possibilities between Research and Industry" (GE 18 ENI OT 02 19)

Agenda

Component 4 "Science Communication and awareness on science-business collaboration stimulated"

Activity 4.1.1. Conduction of awareness-raising and science communication actions through targeted programmes and supporting activities

Action 4.1.1.1.5.

19-20 November 2020

Training "Insights: Design of the science communication activities"

Synergy action within the project EU Horizon2020 "Science is the Captain"



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Responsible for training organisation

Component 4 MS experts:

Dr. Gilbert Ahamer (short-term expert, senior international expert, Component 4 Leader, Environment Agency Austria) Dr. biol. Muza Kirjusina (short-term expert, Head of Parasitology and Histology Laboratory, Daugavpils University, Latvia)

Component 4 SRNSFG experts: Maka Kajaia (Head of Science Communication office)

Ministry of Education Science Culture and Sport of Georgia Zaza Maruashvili (Deputy head of Higher Education and Science Development Department)

Short bio of experts:

Gilbert Ahamer studied physics and later economics and the environment. However, the complexities of real life and globalisation seemed to be better covered by interdisciplinary fields such as geography, social sciences, humanities and didactics. Since 1990 he has been at the service of national and transnational institutions – including six universities, the Austrian Academy of Sciences, the International Institute for Systems Analysis and the European Commission.

Muza Kirjusina studied engineering sciences, biology, ecology and pedagogy. Have experience in organisation of science communication activities. She is an expert of Latvian Council of Science. She has worked in many national and international projects as leader and expert, as well as in European Commission programs.









Target of this training: To enable participants to design, prepare and reflect their own media products for science communication for (A) peer scientists, (B) pupils / youth and (C) the wider public at the end of this training.

19 November 2020

Time	Description	Presenter/Moderator	
GMT +4	(grey cells = lectures, white cells = interactive work)	Name	
13:00	Welcome and Opening		
	- Mr. Jaba Samushia, Director General, Shota Rustaveli National Science		
	Foundation of Georgia		
	- Mr. Gilbert Ahamer, Component 4 Leader, senior international expert,		
	Environment Agency Austria		
Lectures "Communication strategy for target audience"			
13:20	Definition of <i>expectations</i> and <i>needs</i> of Target	Muza Kirjusina	
	Groups (TG = $\underline{audience}$: A. peer scientists, B. youth,		
	C. wider public)		
13:30	1 st Breakout Groups (BG) work: What kind of		
	benefits your research project brings (brought /or		
	will bring) to whom in the society.		
14:00	Presentation of each work product (2 minutes per	GA & MK	
	group)		
14:20	Drafting of communication messages (including	Muza Kirjusina	
	"why is this needed and relevant?")		
14:30	2 nd Breakout Groups work: Why you chose your		
	research career and how your career choice changed		
	your life.		
15:05	Presentation of each work product (3 minutes per	GA & MK	
	group)		
15:25	Communication <u>medium</u> , language, design and	Gilbert Ahamer	
	structure		
15:35	^{3¹⁴} Breakout Groups work: Short message		
	preparation for <u>peer scientists</u> (colleagues) (= TG A)	<u> </u>	
16:10	Presentation of each work product (4 minutes per	GA & MK	
16.00	group)		
16:30	How to prepare presentation in Pecha Kucha manner	Gilbert Ahamer	
16:40	Short feedback from participants. Closing remarks	GA & MK	
	and home task for the next day training.		

Home task for each participant (= 4th Breakout work, individually):

Prepare presentation/report/message (e.g. in <u>Pecha Kucha</u> manner, e.g. with 10 slides with 10 seconds each, if possible: automatically running, with an explaining sound track), about your personal research for <u>pupils /youth</u> (= TG B)



20 November 2020

Time	Description	Presenter/Moderator
GMT +4	(grey cells = lectures, white cells = interactive work)	Name
13:00	Opening	GA & MK
13:05	4 th Breakout Groups work: Presentation of the home	
	tasks within groups and selection of the presentation to	
	be presented to the all groups	
13:35	Presentation of the chosen presentations; description of	
	the selection criteria by each group	
14:05	How to promote and present your project and its results	Gilbert Ahamer
14:15	5 th Breakout Groups work: Message preparation for on-	GA & MK
	<i>line</i> presentation	
14:50	Presentation of each work product	GA & MK
15:10	Targets, audience and message. How to communicate	Muza Kirjusina
	your research for various Target Groups	_
15:20	6 th Breakout Groups work: Short message preparation	GA & MK
	for the wider public (= TG C)	
15:55	Presentation of each work product	GA & MK
16:15	Closing remarks and end of training	GA & MK

<u>Note</u>: Certificates of the attendance will be issued after presentation of **all** the completed tasks during training activities

The overall sequence of interactive events in this seminar, according to "action in reflection":





FFG









EU Twinning project

Supporting inter-sectoral collaboration possibilities between Research and Industry GE 18 ENI OT 02 19

Training

"Insights: Design of science communication activities" Tbilisi, November 2020

Muza Kirjušina & Gilbert Ahamer



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Twinning project objectives

Overall Objective:

to address the priorities and challenges in Georgia's Science, Technology and Innovation System with the aim of ensuring interdisciplinary approach, collaborative research and promote evidence-based policy implementation in line with the EU-Georgia Association Agreement.

Specific objective:

to enhance the capacity of the Shota Rustaveli National Science Foundation of Georgia by revising and improving existing programmes and operational activities in response to national priorities and socio-economic challenges, considering regional and international context.

The project will address the absence of the science-business collaboration, promote intersectoral multidisciplinary research opportunities and support advancement of the STI system in Georgia.



Quintuple helix of innovation model

Science – business links strengthened

SRNSFG legal framework revised and improved

SRNSFG international collaboration enhanced

Science communication and science – business collaboration stimulated

Why science-business collaboration is important

Twinning = institution building Twinning = building bridges

What are benefits of science-business collaboration for business?

Some answers, with a focus on long-term development:

- Better economic development through home-made innovation in Georgia
- Forming of production chains with linkage to export markets
- Meeting quality requirements of international partners better
- Co-deciding on strategic research directions within Georgia
- Making use of the well-developed human resources within Georgia
- Science communication and science-business collaboration is continuous learning process and there is no one common strategy for all countries.

business

GROW

• Culture is great opportunity for science communication and mediation science-business cooperation.



1st input





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Definition of expectations and needs of Target Groups

(TG = audience: A. peer scientists, B. pupils and youth, C. wider public) First input

Muza Kirjusina, Daugavpils University



The overall sequence of interactive events in this seminar

according to the didactic paradigm of "action in reflection"

Schön, D.A. (1983), Reflective Practitioner: How Professionals Think in Action. Taylor & Francis Ltd, London.



Defection of Science Communication

AEIOU

Awareness of science, including familiarity with new aspects of science Enjoyment or other affective responses to science (e.g. appreciating science as entertainment or art); Interest in science, as evidenced by voluntary involvement with science or its communication; Opinions, the forming, reforming, or confirming of science-related attitudes; Understanding of science, its content, processes, and social factors.

Key Elements of Effective Science Communication



Purpose and outcome of the communication

Are expectations and needs the same for TGs?

A. Peer scientists

University education

Already engaged in one / different fields of science



Expectations:

- Learn new knowledge
- Discussion
- Job?
- Apply science

Needs:

- Apply new knowledge
- Collaboration
- Multidisciplinary research

B. Pupils and Youth

Different age pupils

Various interests

Seeks a place in society

Self-discovery

Family

Science is "miracle" !?

Some bits of science will never be relevant to everyday life, I mean when will I ever need that?





Expectations:

-Impress us!

-Surprise us!

Scientific research work in school
Satisfy of ambitions

Needs:

- Understanding, why we need to know it
- -More information about

occupation

- career,
- explore intellectual

strengths and abilities

C. Wider public

Individuals who operate primarily outside of the practice of science

Professional interest

Education, experience

Communicators





Expectations - What new will I know

Summary



Expectations: New knowledge



Needs: Practical implementation

- ✓ Learn new knowledge
- ✓ Discussion
- 🗸 New job
- ✓ Apply science
- ✓ Scientific research work in school
- ✓ What new will I know?
- ✓ Apply new knowledge
- ✓ Collaboration
- ✓ Multidisciplinary research
- ✓ Understanding, why we need to know it
- $\checkmark~$ More information about occupation
- ✓ Career
- Explore intellectual strengths and abilities
- ✓ How to apply new knowledge

Example: Animal diseases

Peer scientists:

- New diseases
- Diagnostic
- Prevention
- Agent diversity
- New treatment

Youth:

- Pets
- Safety
- Protecting your health

Wider public:

- Safety
- Protecting your health
- Can it be cured?
- Risks connected with traveling
- Food quality
- Hobby

Your task now

Describe what kind of **benefits** your research project brings (brought /or will bring) to **whom** in the society



References:

- Burns T. W., O'Connor D. J. and StockImayer S. M. 2003. Science Communication: A Contemporary Definition. Public Understanding of Science 12: 183.
- Mercer-Mapstonea L. and Kuchel Core L. 2015. Core skills for effective science communication: a teaching resource for undergraduate science education. *International Journal of Science Education*.
- Llingworth S. 2017. Delivering Effective Science Communication: Advice from a Professional Science Communicator. *Seminars in Cell & Developmental Biology.*
- Csermely P. 2003. Recruiting the younger generation to science. *Science & society*. EMBO reports VOL 4, NO 9.

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Drafting of communication messages (including "why is this needed and relevant?)

Second input

Muza Kirjusina, Daugavpils University



The overall sequence of interactive events in this seminar

according to the didactic paradigm of "action in reflection"

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What is a message?



goal-audience-message

Popularization of science: what for?/tasks

Education ? ——> Serious lecture

Entertainment ? — Movie, games

Increasing of communication value

✓ Tell a compelling real life story related to science (they will tell it to colleagues and others)

Safety

 Fake news (Lots of information and pseudo-scientific crooks), easier to distinguish crooks from noncrooks (information analysis)

Understanding why science is needed

- People can influence funding allocation (vote for parties that support science) ->increase the country's competitiveness
- Scientists who are engaged in science and its popularization increase their own fame (what can help fundraising)
- \checkmark A mechanism to monitor the related areas and their leading trends



Astronomy, Cosmology, and Space Travel

Biology and Natural History

Physics

Psychology and Sociology

For the Kids

Etc.





What's is the secret?

Conversation

Fiction – have to read both

https://oedb.org/ilibrarian/100-all-time-greatest-popular-science-books/ https://interestingengineering.com/the-20-highest-rated-science-books-on-goodreads-amazon https://www.goodreads.com/genres/popular-science

Popular science – can read one, but discuss with others

Example



Your task now

Why you chose your research career and how your career choice changed your life.



References

....

- <u>https://www.aaas.org/resources/communication-toolkit/communication-fundamentals</u>
- <u>https://www.britishcouncil.org/voices-magazine/why-should-scientists-communicate-clearly-public</u>

3rd input





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Supporting inter-sectoral collaboration possibilities between Research and Industry

GE 18 ENI OT 02 19

Communication medium, language, design and structure

Third input Gilbert Ahamer, Environment Agency Austria

umweltbundesamt[®]











Der Wissenschaftsfonds.

The overall sequence of interactive events in this seminar

according to the didactic paradigm of "action in reflection"

Schön, D.A. (1983), Reflective Practitioner: How Professionals Think in Action. Taylor & Francis Ltd, London.



The essence of what we are doing

What is a publication?

What is science-business communication?





Caring about the social linkages when communicating



Our input for you: a toolbox

- A toolbox for science-business communication
- We prefer to bring you a small toolbox for a quick start



✓ Black = important, for now

Benoscientist! ;-) Don't Be Such a Scientist: Talking Substance in an Age of Style, Randy Olson (2018): https://www.amazon.com/-/de/dp-1610919173/dp/1610919173/ref=dp_ob_title_bk

My main tip:





• Know your audience (e.g., lay public, the media, policy makers, ...)

• Know your message (including "So what?" and "Why should I care?")

• Know your medium (that I am going to use to communicate my message to my audience)

Sources: General overview on methods: <u>https://libguides.ncl.ac.uk/sciencecommunication</u>, <u>https://www.nature.com/articles/d41586-019-03869-7</u>, <u>https://www.nature.com/articles/d41586-019-01359-4</u>, <u>https://www.ascb.org/science-policy-public-outreach/science-outreach/communication-toolkits/best-practices-in-effective-science-communication/, https://www.pnas.org/content/116/16/7670, <u>https://en.wikipedia.org/wiki/Science_communication</u></u>

3 steps: <u>https://www.brown.edu/academics/science-center/sites/brown.edu.academics.science-center/files/uploads/Quick_Guide_to_Science_Communication_0.pdf</u>

Communication message



- Once you know your audience, you can develop your message (see Muza).
- Your message should **answer** the <u>audience's</u> questions like "So what?" and "Why should I care?"
- Answers to these questions **vary** depending on your audience.
- As a science communicator, it is important to **frame** your message in terms that are *accessible, relatable, and meaningful* for your specific audience.
- Why framing?
 - actively *engage* your audience with an issue
 - build *trust* and relationships with the public
 - encourage the public to participate in dialogues about scientific issues.

Sources: Working with Public Information Officers by Dennis Meredith (2010), Working with Print, Broadcast, and Online Media from AAAS Annual Meeting 2013: Communicating Science Seminar, Am I Making Myself Clear? By Cornelia Dean (2009).

Communication medium



Options to choose media: A. peer scientists, B. youth, C. wider public

- Writing about science: Use active verbs; avoid jargon, euphemisms, clichés, wordplays, and puns; use analogies and examples; only include critical details; create an outline; tell a story but stay true to the facts; spend a lot of time; revising and rewriting; cite your sources.
- Visualizing science: Use a consistent style and format; use colors with purpose; use high-resolution graphics; format your graphics and include labels, legends, and captions.
- Speaking about science / presentations: Give yourself plenty of time to prepare and practice; state your message at the beginning and end of the presentation; give your audience background on your topic; focus on the aspects that are most interesting and relevant to your audience and introduce them early on; engage your audience through questions and dialogue; explain your visuals and use them to support your presentation; talk about the process, not just the results; aim to use less time than you are allotted; leave time for questions; based on what you know about the audience, try to predict their questions and prepare answers. If you use <u>slides</u>: spend one to two minutes per slide; each slide should have a visual element; explain your visuals to your audience; include an outline slide.
- Creating a poster: Remember that your title is your message; be intentional in your choice of colors; use high resolution visuals; use photos for the general public; use conceptual diagrams for the informed public and non-specialist scientists; use supporting visuals even if your audience is scientists in your field; use text to support your visuals; create a handout of the poster.
- Using social media: blogs and other social media platforms such as Twitter and Facebook for a variety of purposes.

Sources: Working with Public Information Officers by Dennis Meredith (2010), Working with Print, Broadcast, and Online Media from AAAS Annual Meeting 2013: Communicating Science Seminar, Am I Making Myself Clear? By Cornelia Dean (2009).
Communication language



Use the following techniques, especially for *Lay Public*:

- Use analogies and visuals
- Use (simple) stories and build trust in you
- Focus on making the story **relevant** and meaningful
- Respect your audience's prior knowledge (be mindful of "talking down")
- Address the question "so what?" early on to keep your audience interested
- Address the points that less-specialized audience members care about first, followed by the interests of the more knowledgeable audience members

Communication design



3 Models of Science Communication:

- The Deficit Model: This model assumes that public skepticism about science is caused by the public's lack of relevant knowledge. In this approach, scientists can remedy the "deficit" by sharing their knowledge with the public.
- The **Contextual Model**: Here, scientists put themselves in their audience's shoes. They are aware of the needs, attitudes, and existing knowledge of their different audiences and adjust their content and communication approach accordingly, e.g.:
 - What does my audience already know about this topic?
 - Why does my audience need the information I am communicating to them?
 - What will my audience do with the information I am communicating to them?
 - How will my audience feel about my methods?
 - What is the future of my research and how will it apply to my audience?

• The <u>Participation Model</u>: Scientists, the public, and policymakers *participate equally* in discussions and debates about issues in science and technology. The model variation "upstream engagement" proposes public debates about potential scientific and technological developments before they occur, instead of reactive debates post-development. We encourage members of the public to learn about a scientific topic and its implications for society. These activities also strengthen relationships between scientists and the public and inspire further public participation in scientific debates.

Communication structure



- 3 Key Structures of Effective Communication
 - From the Known to the Unknown. From General to Specific. From Simple to Complex.
- 7 C's of **Effective Communication**:
 - Courtesy, Clarity, Conciseness, Completeness, Correctness, Concreteness, Credibility.
- The 3 l's: issue, illustration, invitation.
- Top 9 Simple Principles of Effective Communication
 - Have A Goal. Listen. Adjust To Your Medium. Stay Organized. Be Persuasive. Be Clear. Less Is More. Be Curious.
- The 3 W's: What? So what? Now what?
- PSB: Problem, solution, benefit.

Sources: https://ianbrownlee.wordpress.com/2013/08/12/the-three-key-structures-of-effective-communication/, https://www.seyens.com/7cs-effective-communication-science/, https://findanyanswer.com/what-are-the-9-principles-of-communication, https://www.entrepreneur.com/article/294398, https://www.businessmanagementideas.com/communication/principles-of-effective-communication/19915



How do we communicate science?



Science communication skills: top 9 tips

Make sure you understand what your audience is interested in and adapt your communication accordingly.

- 1. Understand your audience. Put yourself in their shoes. How your research affects their lives.
- 2. Build your message. What single idea should they leave the room with? What do you want to achieve?
- 3. Connect with the public. Why should they care about my work? Convey emotion, make them laugh
- 4. Tell your public a story. Storytelling humanises scientists. Share a personal or professional anecdote.
- 5. Talk to journalists. Start by understanding why they care about your research. It's a public service.
- 6. Make your science understandable. We usually overestimate how familiar audience is with the topic. No jargon.
- 7. Deal with controversial topics. Expect your public's preconceived ideas. Respect their opinion.
- 8. Embrace uncertainty. What is true today may not be as accurate tomorrow. Uncertainty excites.
- 9. Mix communication channels. Articles, conference talks, press, social media, blogs, videos.

Source: https://agentmajeur.com/science-communication/, https://agentmajeur.com/humour-science-presentations/

How do you cook?



- Have the cookbook in front of your eyes, or rather
- first read the cookbook, then create your own creation?



• For both styles, the following exercise is suitable, as you may always look into the presentation.

The Recipe Book with the right in the right at the right The right audience message medium time For you 🕲 Identify your method • Know your audience (e.g., lay public, the media, policy makers, ...) Know your message (including "So what?" and "Why should I care?") • Know your medium (that I am going to use to communicate my message to my audience) ces: General overview on methods: https://libguides.ncl.ac.uk/sciencecommunication, https://www.nature.com/articles/d41586-019-03869https://www.nature.com/articles/d41586-019-01359-4, https://www.ascb.org/science-policy-public-outreach/science-outreach/communication-toolkits/bes practices-in-effective-science-communication/, https://www.pnas.org/content/116/16/7670, https://en.wikipedia.org/wiki/Science_communication steps: https://www.brown.edu/academics/science-center/sites/brown.edu.academics.science-center/files/uploads/Quick.Guide to Science Co Communication language

Use the following techniques, especially for Lay Public:

- Use analogies and visuals
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RecipeBook

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Communication medium

Options to choose media:

\$2.5

- Writing about science: Use active verbs; avoid jargon, euphemisms, clichés, wordplays, and puns; use analogies and examples; only include critical details; create an outline; tell a story but stay true to the facts; spend a lot of time; revising and rewriting; cite your sources.
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- Top 9 Simple Principles of Effective Communication
 - Have A Goal. Listen. Adjust To Your Medium. Stay Organized. Be Persuasive. Be Clear. Less Is More. Be Curious.

Source: http://antroanilee.eon/pols/com/1013/08/11/he-three-key-tractures of effective-communication/, http://www.seyen.com/Tox-effective-communication/, http://www.seyen.com/Tox-effective-communication/

- The 3 I's: issue, illustration, invitation.
- The 3 W's: What? So what? Now what?
- PSB: Problem, solution, benefit.







Your task now



- Formulate your short message prepared for peer scientists as target group!
- Describe the *medium* you prefer to use (and why)
- Add your thoughts on how to use *language, design and structure* and combine them into your product
- You might use *half a page* for your succinct work keep the text short! ③
- After 30 minutes, you will present your message quickly to the plenum

4th input





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How to prepare a presentation in Pecha Kucha manner

Fourth input Gilbert Ahamer, Environment Agency Austria

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FFG



Der Wissenschaftsfonds.

The overall sequence of interactive events in this seminar

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PECHA KUCHA

ぺちゃくちゃ



20 images for 20 seconds each = 6:40 min Automatically running, e.g. on ppt, best with recorded speech

The topics are mainly in the areas of design, art, fashion, culture and architecture.









12 * 00:20







* 00:20

* 00:20

20

Science * 00:20

* 00:20



Energy





Ανθρωπος μετρον παντων;

15

Energy per capita: saturation

LEOBLIEI

KISS principle: Keep it simple and straight

- Keep It Short and Simple
- Keep It Simple and Smart
- Keep It Simple and Straightforward.

What is "Pecha Kucha"?



• The advantages of this technique lie in the short, concise presentation

with rigid time constraints, which make lengthy lectures and the

associated fatigue of the audience ("death by PowerPoint" syndrome)

impossible from the outset.

What is "Pecha Kucha"?



- A Pecha Kucha presentation utilizes imagery and efficient use of spoken word to create a seamless, memorable, meaningful and concise presentation.
- Designed to be completed in 6 minutes and 40 seconds, the rules regarding its composition are likened to visual Haiku. 20 images, 20 seconds each, autoadvancing, and connected seamlessly with well-developed narration are your only rules.
- Inspired by their desire to "talk less, show more," Astrid Klein and Mark Dytham of Tokyo's Klein-Dytham Architecture (KDa) created Pecha Kucha in February 2003.
- There are public <u>Pecha Kucha nights</u>/events in many cities on the planet.



Tipps





- 1. Have a theme: a key message supported by three points. Choose something unique to you – be authentic!
- 2. Plan your outline before the slides & only then storyboard the slides to fit with the outline
- 3. Spend more than 20 seconds on a point
- 4. It's better to finish earlier than later
- 5. Rehearse rehearse a lot!





What makes a good Pecha Kucha

- 1. Interesting topic: your passion
- 2. Simple structure
- 3. Beautiful images
- 4. It's all about attitude
- 5. Practice but not too much
- 6. **Share** it!

\dots sharing is caring \bigcirc







- 1. Storytelling: wrap your message in a story
- 2. Ice breaking: <u>capture</u> audience's attention
- 3. Content development: What are the salient points



YouTube has several effective tutorials: Oo you think these are good???

- "What makes a great Pecha Kucha Presentation"
- "<u>A Pecha Kucha about Pecha Kucha</u>"
- "Top Tips for Pecha Kucha Presenters"
- "<u>5 Tips to Pecha Kucha Excellence</u>"
- "<u>Making a Pecha Kucha on PC with PowerPoint</u>" (record as a movie)
- "Creating a Pecha Kucha Presentation Using PowerPoint" (first [boring] steps)
- "<u>How Pecha Kucha Changed My Life</u>" (a lengthy narrative)



Your task now



Create a Pecha Kucha as homework!

on a theme of your choice, in a style of your choice, only: 20x20!



• Present it tomorrow: first within your group, then the winner in the plenum

5th input





EU Twinning project

Supporting inter-sectoral collaboration possibilities between Research and Industry

GE 18 ENI OT 02 19

How to promote and present your project and its results

Fifth input Gilbert Ahamer, Environment Agency Austria



The overall sequence of interactive events in this seminar

according to the didactic paradigm of "action in reflection"

Schön, D.A. (1983), Reflective Practitioner: How Professionals Think in Action. Taylor & Francis Ltd, London.



What does the world consist of?



Aristoteles' world view:

• True

• False





Our world view:

• Interesting

• Boring







Why "science communication"?*

science \Leftrightarrow population

The advantage for r you:

- 1. Extra motivation
- 2. A different way of thinking
- 3. Broaden your skills
- Expanding your network
 It's fun





* Science communication is the practice of informing, educating, sharing wonderment, and raising awareness of science-related topics. Science communicators can use entertainment and persuasion including humour, storytelling and metaphors.

Cooperate with the press!

`The STORAGE project has attracted quite a lot of attention, ranging from *Der Spiegel* to the *New York Times*. As a result, there has been considerable interest in the technologies being developed and the subsequent impact they could have on future automotive applications (and beyond). In fact, Volvo has estimated that the advertising exposure from the STORAGE project has been worth €112 million, from the press release (January 2010) up to May 2011. If you set that off against the cost, it is good value for money! To give an idea of what it involves for a team of researchers:

- Initial meeting (1 hour) This involves meeting with your press officer to discuss the project. The press officer will need to take notes for the press release and work out the campaign timeline.
- Editing process (1 hour) A draft release will come back to you for approval. You will need to look at the release to ensure the copy is accurate.
- Speaking to the press As a rule of thumb, always remember that broadcast (TV) will take the most time and online media may take the least amount of time as they tend to use press releases verbatim.
- Interviews (1-2 hours) If your story has a really interesting visual element, always remember that the broadcast press may want to come and interview



After issuing our press release, we received a huge number of queries from the press as well as approaches from industry for more information about STORAGE. For example, we received an invitation and funding to visit Singapore and Canada

The main difference to what we do already

Scientific Article



Journalism & Communications





More info: https://www.aaas.org/resources/communication-toolkit

Communication, dissemination and exploitation



COMMUNICATION, DISSEMINATION AND EXPLOITATION WHY THEY ALL MATTER AND WHAT IS THE DIFFERENCE?

Communication: Promote your action and results

Inform, promote and communicate your activities and results

 \mathcal{R} Reaching multiple audiences

Citizens, the media, stakeholders

Dissemination: Make your results public

Open Science: knowledge and results (free of charge) for others to use

🖧 Only to scientists?

Not only but also to others that can learn from the results: authorities, industry, policymakers, sectors of interest, civil society

Exploitation: Make concrete use of results

Commercial, Societal, Political Purposes

🖧 Only by researchers?

Not only, but also:

- Industry including SMEs
- Those that can make good use of them: authorities, industrial authorities, policymakers, sectors of interest, civil society

Best Practices

1. Write a clear headline.

2. Your story should contain original insight,

ideas or perspectives. Don't just aggregate the work of others, and don't plagiarize.

3. Put care into your work.

- Also think of "<u>citizen science</u>", also promoted by <u>National Geographic</u>
- Think of "science fairs"
- How to give a good science presentation
- What can go wrong ...



Build your own communication strategy – a checklist

A. Ensure good management

- 1. Have resources been allocated (time and money)?
- 2. Are *professional* communicators involved?
- 3. Is continuity ensured?

B. Define your goals and objectives

- 1. Are there any goals and objectives?
- 2. Are your goals and objectives neither too ambitious nor too weak?

C. Pick your audience

1. Is your audience well *defined*?

2. Does it include all relevant target groups?

D. Choose your message

1. Is it news?

Tell a **story**, don't just list facts

For each audience, you should work on a distinct strategy

using targeted messages, means and language.

2. Are you connecting to what your audience wants to know? See through your audience's eyes

3. Are you connecting to your own communication objectives?

E. Use the right medium and means

- 1. Do they reach the audience?
- 2. Do they go beyond the obvious?

F. Evaluate your efforts

Source: EU (2014), page 7-9

Key messages from EU handbooks and guidelines

- 'Communication is certainly a way to keep all partners actively involved in the project'
- We receive massive amounts of taxpayers' money to carry out fantastic projects.
 ⇒ Letting the public know how this money is spent is an obvious obligation.
- 'It is very important to know who you want to reach'
- Communicating EU research and innovation guidance for project participants (2014):
 - The best advertisement is demonstrating a working product.
 - Suitably framed messages can help to:
 - Increase the success rate of your proposal (provided you have a good communication and dissemination plan);
 - Draw the attention of national governments, regional authorities & other funding sources to the need for and ultimate benefits of (your) research;
 - Attract the interest of potential partners;
 - Encourage talented students and scientists to join your partner institutes and enterprises;
 - Enhance your reputation and visibility at local, national and international level;
 - Help the search for financial backers, licensees or industrial implementers to exploit your results;
 - Generate market demand for the products or services developed.



HOW TO COMMUNICATE YOUR PROJECT



Think, Plan, Act strategically

- What do you want to achieve?
- Communicate from day one



Be creative Vamp up the visual, reduce the writing Use social media



You can't reach everyone

Define your target audience

• Use consortium resources, expertise and ideas



Get into the media mindset

Identify relevant media peopleUnderstand media language and needs



Think Issue, not project

• What issue is the project addressing?

• Link communication to hot topics in society



Think global, act local

Local and regional media are effective targetsUse the project's local connections



Make it relevant to daily life

Show the impact on societyAvoid technical language and jargon



Build your brand

Become a trusted source and voice Contribute where and when you can



• LinkedIn Linked in

• SlideShare

"Share your knowledge. It's a way to achieve immortality." — The Dalai Lama



- ResearchGate (for free!), Academia, Mendeley, Epiloge, Medium etc.
 ResearchGate ACADEMIA ACADEMIA
- What we did not intend here ;-)

slideshare

- Scopus Scopus
- World of Science (WOS) Web of Science

Best Practices in Science Communication

General Tips:

- Know your audience, and focus and organize your information for that particular audience.
- Focus on the big picture. What larger problem is your work a part of? What major ideas or issues does your work address? How will your work help global understanding of some issue?
- Avoid jargon. If you must use a technical term, make sure to explain it, but simplify the language.
- Try to use metaphors or analogies to everyday experiences that people can relate to.
- Underscore the importance of public support for exploratory research and scientific information, and the role of this information in providing the context for effective policy making.



Good examples on YouTube with my personal ranking ;-)

- <u>Science Communication: It's No Joke!</u> ***
- <u>On Becoming a Science Communicator</u> *
- The EU Guide to Science Communication a series **
- <u>#CommsWorkout</u> and engage in a community **
- How to explain scientific ideas: 6 SIMPLE tips *
- Make the most of your project *
- <u>EU Social Media Guide</u> * including the following:





Youtube

Pinterest

Foursquare

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Your task now



Create a message for on-line presentation!

on a theme of your choice, in a style of your choice!

• Present it afterwards in the plenum

6th input




EU Twinning project

Supporting inter-sectoral collaboration possibilities between Research and Industry GE 18 ENI OT 02 19

Targets, audience and message. How to communicate your research for various **Target Groups**

Sixth input Muza Kirjusina, Daugavpils University





The overall sequence of interactive events in this seminar

according to the didactic paradigm of "action in reflection"

Schön, D.A. (1983), Reflective Practitioner: How Professionals Think in Action. Taylor & Francis Ltd, London.



Targets, audience and message:

Why and what are you planning to communicate? Your Target Collaboration with colleagues

- Collaboration with businessman
- Search for sponsors/ funding
- What is the **strongest message** I can inform with this data?
- ✓ Focus on key scientific questions. Answer important scientific questions.
- ✓ Know the expectations and needs of your audience
- Clearly understand the goal of your communication. What action do I want my communication to drive?

Clear communication is a critical skill that every scientist should possess.

Well-told story = beginning + middle + end







Who are you communicating to?

- Type of activity,
- age,

.....

• how your message is best adapted to their individual needs.

What **type** of activity are you using?

• Live or face-to-face events:

public lectures, science festivals, workshops, debates

• Journalism:

newspapers, radio, popular science magazine

• Online communication: websites, videos, podcasts







How to communicate your research with live or face-to-face events

- Public lectures: Topic, message, audience,
- Science festivals
- Workshops: different groups can discuss their understanding and opinions of a scientific topic

Citizen Science: involve the public in scientific research (via e.g. applications); gathering and processing data, analyzing results.

Option form practice: Researchers' Night at university

Usually:

- In the hall
- A lot of people
- Quite noisy

In Laboratory:

- calm atmosphere
- work with all ages group at the same time (whole family)
- different level of studies
- see the work of scientists from the inside



Children and pupils paint pictures +listen +seen

Adults also learned a lot of practical information



People memorize: 10% reading 15% of speech information 25% visual information If you use both methods at the same time, a person can perceive up to 65% of the speech content 70% discussing with others Practical work and training to other significantly increases perception of new knowledge 95% explaining to others

How to communicate your research with media

Scientists try explain their advanced, varied concepts to journalist Journalist often doesn't know what to do with the information once they gets it. What can you do if the public isn't especially interested?

- Why does this matter? So what?
- Print media (e.g. newspapers, popular science journals)
- Video interview (use visualization if possible)
- Radio (limited time, questions on the air...)











Communication channel comparison

Communication channel	Advantages	Limited	Communicatio n approach
Traditional media (printed press, broadcasts)	Large audience. The message is of high quality, created in cooperation with professionals.	There is no control / knowledge about how the audience will perceive and interpret the content of the message.	Science popularization.
"Live" events, online real-time mode (lectures, debates, Scientists' Night)	The researcher is able to control the content of the message. New scientific findings "here and now".	Resource-intensive activities. It is difficult to attract visitors who have no initial interest in the topic of the event.	Science communication
Social media	Large audience. Direct interaction with the selected community group. The researcher can control the original content of the message. Always available if is an Internet.	It is difficult to control how the content will be perceived. Information needs to be updated regularly to increase the number of followers. Prior skills are required, as in this case the scientist is also a journalist.	${\longleftarrow}$

Examples form practice

Interview to journalist

- ask for a final draft for editing

Popular Science and professional magazines

- Carefully approach the writing of the text, think about the preliminary knowledge of the readers.

Video interview

- difficulties giving a speech

Radio

- questions on the air
- no face-to-face contact

Your task now

Write your **short message** for the wider public as target group. Theme of **your choice.**



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science KNOW





business GROW

FFG

DLR Projektträger

მადლობა ყურადღებისთვის Thank You!

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Der Wissenschaftsfonds.